**EXAMPLE: Volleyball BC Refund Policy**

# GENERAL PROGRAMS / EVENT REGISTRATION

**Participant withdrawal:**

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| --- | --- |
| Prior to the registration deadline\* | Refund minus a $10 administrative fee and applicable processing fees |
| After the registration deadline\* | No refund |
| Withdrawal due to injury or illness | Pro-rated refund minus applicable processing fees |

\*If no deadlines are posted, the deadline is the first day of the program

\*Processing fees are non-refundable

**VBC Cancellation:**

|  |  |
| --- | --- |
| Prior to the beginning of the program | Full refund |
| After the beginning of the program | Pro-rated refund |

* This policy covers all VBC programs, clinics and events, unless explicitly stated on a specific registration.
* All refund requests must be made in writing to the Program Manager.
* VBC reserves the right to request a doctor’s note should a participant withdraw due to injury or illness.

# ADULT LEAGUE SPECIFIC INFORMATION

**VBC Cancellation:** In the event of external factors causing sessions to be cancelled (eg. inclement weather, facility malfunction etc), Volleyball BC will make every effort to reschedule the missed session. In the event it cannot be rescheduled, **no refund will be issued.** If this happens on more than 1 occasion during a program, a pro-rated refund will be issued for the missed sessions.

If a team withdraws from a league or competition at any time, there will be no refunds unless there is a replacement team available. If a refund is permitted, VBC’s general refund policy and administrative amounts will apply.

There will be no partial refunds for missed sessions.

# YOUTH CLUB VOLLEYBALL SPECIFIC INFORMATION

|  |  |
| --- | --- |
| Withdrawal before the competition registration deadline | Refund minus a $25 admin fee and applicable processing fees |
| Withdrawal after the competition registration deadline | No refund & a warning will be recorded\* |
| Withdrawal after the competition registration deadline, within one week of the event | No refund, a warning will be recorded\* & a $100 sanction applied |

\*2 warnings in one season and a team will not be permitted to participate in the current season’s Provincial Championship

**15U-18U Girls Only:**

|  |  |
| --- | --- |
| Withdrawal 4 weeks before the competition  | Refund minus a $25 admin fee and applicable processing fees |
| Withdrawal within 4 weeks of the competition | No refund & a warning will be recorded\* |
| Withdrawal within 4 weeks of the competition and within one week of the event | No refund, a warning will be recorded\* & a $100 sanction applied |

\*A team that receives two (2) warnings in one season will not be permitted to participate in the current season’s Provincial Championship